

STEP 1:

Name

Order number Tel

You can find your order number and other information needed to fill in this form on the confirmation email sent when you placed your order. If you have any problems please call 0776 449 2728

Address

Postcode

Hints To Speed Up Your Return

- Please fill this form out in BLOCK CAPITALS, complete **Step 1** and **Step 2** fully as these are **required** to complete the return procedure, please also fill in Step 3 if you require an exchange.
- If you need to explain in detail why you are returning a product please attach a letter to this form with your reasons.
- Please ensure that all returned items are sent to us complete, including the original box, packaging and accessories.
- If you have any questions please call customer services on 0776 449 2728 during shop opening hours.
- Please ask the Post Office for a proof of postage when sending products back to us in case the parcel is lost in the post.

STEP 2: WHICH ITEM(S) ARE YOU RETURNING AND WHY ARE YOU RETURNING THEM?

Item Returned	Colour	Size	Please (Tick Box)		Reason for return (Tick Box)							
			Refund	Exchange (Go to Step 3)	Too large	Too small	Not suitable	Wrong item	Wrong size	Wrong Colour	Faulty*	

*If the item(s) are faulty please describe:


STEP 3: WHAT ITEM WOULD YOU LIKE IN EXCHANGE? (ONLY FILL IN THIS STEP IF YOU TICKED EXCHANGE IN STEP 2)

Exchange Item	Colour	Size	Comments

Terms & Conditions

- If you believe that your goods are faulty, please ring customer services on 0776 449 2728, your postage costs will be refunded upon the faulty goods return and inspection.
- Any unworn product can be returned within 10 days of receipt.
- If you have requested an exchange and have ordered using a credit/debit card your original order will be refunded and a new order placed. For full terms and conditions please visit www.my-wedding-wishes.co.uk

STEP 4:

After wrapping the parcel securely, please complete and attach this returns label 

Then take the parcel to your local Post Office for despatch. Please request a proof of postage so you can prove the goods have been sent should any problems arise

Please allow 30 days for refunds to be completed

Packing Instructions



Please place this returns form inside the box.
DO NOT glue or tape the returns form to the box.



Please send the box back inside its original packaging or a new protective packaging and securely seal.
DO NOT glue or tape the shoe box closed.

Name

Order Number

Post Code

H&M BRIDAL WEAR LTD
RETURNS DEPARTMENT
15 MAIN STREET
LONG LAWFORD
RUGBY
WARWICKSHIRE
CV23 9AY